

State Of Delaware
 Office of Management and Budget
 Government Support Services
 Federal Food Commodity Program
 P.O. Box 299
 Delaware City, DE 19706
 1-(302)-834-4512
 Fax: 1-(302)-836-7621

To continuously improve our services the Office of Government Support Services, Federal Food Commodity Program is requesting our valued customers to complete the 2006 Customer Satisfaction Survey.

Agency: _____ E-mail Address: _____
 Name/Title: _____ Date: _____

Rating Scale (Please Circle)

	Poor	Average	Above Average	Excellent
1. How would you rate our personnel's knowledge of the State Federal Food Commodity Program?	1	2	3	4
2. How would you rate our telephone response time?	1	2	3	4
3. How would you rate our Delivery Service?	1	2	3	4
4. How would you rate our problem response time?	1	2	3	4
5. How would you rate our overall performance?	1	2	3	4
6. Do you find our employees courteous?	Yes	No		

Extra Comments: _____

7. Are there any other services that we can provide your agency? If so, what? _____

8. Do you find our webpage informative? Yes No
 Other Comments: _____

<http://www.state.de.us/dss/food/>

9. Are adequate meetings scheduled? Yes No
 Other Comments: _____

Please Fax to 1-(302)-836-7621 or mail to address above.
 Thank you for your participation.